

Quality Service Ambassadors

The North Broad Renaissance is looking for Quality Service Ambassadors to join our Team!

Quality Service Ambassadors support our outreach effort by serving as a friendly presence at a specific section of North Broad Street. As a QSA, you will provide check-ins with local businesses, and help us ensure that the corridor is well maintained and welcoming.

This is a paid, seasonal, opportunity that will take place from May 2024 through October 2024. **This opportunity falls under our paid volunteer program. All paid volunteer opportunities have the potential to lead to employment opportunities.**

The North Broad Renaissance (NBR) is a nationally recognized, growing non-profit that currently manages both the North Broad Business Improvement District and the North Broad Special Service District. The organization is doing the important work of vitalizing North Broad Street by improving its economic vitality and overall quality of life. Our work around cleaning, greening, safety, business attraction, business retention, and employment is directly impacting more than 50,000 residents, in eight neighborhoods, from City Hall to Butler Street.

The ideal candidate will have a greater understanding of the organization's cause, be motivated to help increase public safety and community quality of life, and have above-par interpersonal skills.

Responsibilities:

- Positively engage with local businesses and community to foster community growth and communication.
- Track and report quality of life issues, including but not limited to graffiti, trash, trash can overflow, and unmaintained planting beds.
- Provide light community support (i.e., answering transportation and directional questions, helping community members find a nearby business, etc.).
- Serve as a friendly, welcoming, and positive presence on North Broad Street.

Requirements:

- Must have a positive and pleasant attitude.
- Must be 18 years or older.
- Must wear QSA Uniform (provided by the NBR).
- Track findings and share feedback (access to a digital device with Wi-Fi needed).
- Ability to work Tuesdays through Fridays between 2 p.m. and 5 p.m.
- Must attend paid, online training session.
- Excellent communication skills.
- Must be comfortable working in an outdoor environment and able to walk at least a one-mile distance.

- Must be reliable.

To apply:

Please send your resume to programs@northbroad.org. Please include references and availability.

Hourly Rate:

\$30/hour

To apply or to learn more, email programs@northbroad.org. Please, no telephone inquiries.

The North Broad Renaissance provides equal employment opportunities (EEO) to all employees and applicants for employment without regard to race, color, religion, sex, national origin, age, disability or genetics. In addition to federal law requirements, the North Broad Renaissance complies with applicable state and local laws governing nondiscrimination in employment in every location in which the company has facilities. This policy applies to all terms and conditions of employment, including recruiting, hiring, placement, promotion, termination, layoff, recall, transfer, leaves of absence, compensation and training. The North Broad Renaissance expressly prohibits any form of workplace harassment based on race, color, religion, gender, sexual orientation, gender identity or expression, national origin, age, genetic information, disability, or veteran status. Improper interference with the ability of the North Broad Renaissance's employees to perform their job duties may result in discipline up to and including discharge.